

Terms and Conditions & Privacy Policy

- Terms:** Orders sent by post will require a signature indicating acceptance of these terms and conditions. Orders sent via email will be deemed acceptance of these terms and conditions upon receipt of email.
- Shortages/Damages:** Shortages/Damages must be notified with 48 hours of receipt of goods. Deductions without consent are not permitted. Replacement goods will be provided by return, stock permitting. In the absence of replacement stock being available, a similar item may be offered, similar item is not acceptable a cash refund will be made.
- Returns:** We want you, the Customer to be 100% happy with the goods received, therefore we will offer a full refund for goods received back within 14 days of receipt. Goods returned must be in good condition upon receipt and unopened. The Customer must bear the cost of return. For goods received which are faulty or damaged you must advise us within 48 hours of receipt and instructions for the return will be provided. This does not affect your statutory rights.
- Ownership:** All goods delivered to the Customer shall remain the property of Skill Set CI Limited until all sums due from the Customer have been received.
- Deliveries:** Goods will be despatched within 48 hours (stock permitting). Deliveries to Guernsey addresses may be made in person. If an item is out of stock we will contact you in order to recommend a replacement. We reserve the right to withhold despatch until clearance of cheques. In order to speed up despatch payment can be made via Paypal to info@skillsetci.com or by BACS. Deliveries may be made within the Channel Islands / UK only.
- VAT:** Goods are supplied from Guernsey. VAT is not applicable due to the low item value.
- Disclaimer:** We disclaim responsibility to the maximum extent possible any liability for the goods supplied. In no way can we be held responsible for any loss of profits or indirect loss due to non arrival or non availability of goods.
- Privacy Policy:** When you place an order we collect details of your name, address, contact numbers and on occasion bank details. This permits us to process your order and deliver goods to you. We may offer you promotional discounts or competition entries based on the information we hold. We may additionally use your information to keep you informed about new products and special offers. We do NOT pass your information to any third parties.

We reserve the right to update this page from time to time without prior notice and would recommend that you review the terms and conditions each time you place an order